**Office for Students with Disabilities**

**Faculty Satisfaction Survey**

**Fall 2012 – Broward Campuses 19 Responses**

**Faculty Overall Satisfaction**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Question | Strongly Agree | Agree | Rated OSD Strongly Agree /Agree | Disagree | Strongly Disagree | Rated OSD Disagree/Strongly Disagree |
| Overall Satisfaction of OSD | **11** | **8** | **19/19=100%** | **0** | **0** | **0/19 = 0%** |

**Testing accommodations**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Professor had students needing testing accommodations in their class(es) | Yes | | No | | Total |
| **#** | **%** | **#** | **%** |  |
| **12** | **75%** | **4** | **25%** | **16** |

|  |  |  |
| --- | --- | --- |
| The professor provided the required testing accommodations themselves | # | % |
|  | **1** | **8%** |
| Exam administration provided by Professor | **#** | **%** |
| Very Effective | **1** | **100%** |
| Somewhat Effective | **0** | **0%** |
| Not Effective at all | **0** | **0%** |

|  |  |  |
| --- | --- | --- |
| # of professors that had testing accommodations provided by OSD | # | % |
|  | **11** | **92%** |
| Exam administration provided by OSD | **#** | **%** |
| Very Effective | **9** | **82%** |
| Somewhat Effective | **2** | **18%** |
| Not Effective at all | **0** | **0%** |

**Notetaking**

|  |  |  |  |
| --- | --- | --- | --- |
| Professor had students needing Notetaking Assistance in their class(es) | Yes | No | Total |
| **# of Students** | **9** | **7** | **16** |
| **% of Students** | **56%** | **44%** |  |

|  |  |  |  |
| --- | --- | --- | --- |
| Script Provided to Professor to find a Notetaker | Very Effective | Somewhat Effective | Not Effective |
|  | **67%** | **22%** | **11%** |

**Customer Service**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Question | Strongly Agree | Agree | Rated OSD Strongly Agree/Agree | Disagree | Strongly Disagree | Rated OSD Disagree/Strongly Disagree |
| **Professional Manner of staff** | **11** | **5** | **16/17 = 94%** | **1** | **0** | **1/17 = 6%** |
| **Greeted warmly** | **11** | **2** | **13/16 = 81%** | **3** | **0** | **3/16 = 19%** |
| **Phone Etiquette** | **10** | **6** | **16/16 = 100%** | **0** | **0** | **0/16 = 0%** |
| **Email** | **11** | **4** | **15/15 =100%** | **0** | **0** | **0/15 = 0%** |

**Letters of Notification**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| How was LON given to professor | During office hours | | Before class | After class | Other |
| **# of Professors that received LON** | **3** | **14** | | **9** | **1** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Letters of Notification | Strongly Agree | Agree | Rated LON Strongly Agree/Agree | Disagree | Strongly Disagree | Rated LON Disagree/Strongly Disagree |
| **LON clearly outlines students needs** | **11** | **7** | **18/18 =100%** | **0** | **0** | **0/100 = 0%** |
| **LON helped you understand the students accommodations** | **10** | **8** | **18/18 = 100%** | **0** | **0** | **0/100 = 0%** |